

Some testimonials

Given the resistance and doubts that I encounter in everyday work life, I wanted to touch the Japanese reality, convinced that grasping directly the true spirit that underlies the Japanese way of working is different than learning it from other people.

The Japan Kaizen Study Tour largely exceeded my expectations. In particular, the practical dōjō workshop on a simulated line was very useful and informative. During this workshop, with simplicity, the trainers - former Toyota managers - showed (not explained) us what it means in Toyota to find solutions without wasting money. On that occasion we received a great lesson in humility. In fact, it was evident how our western mentality of solving problems through useless investments, long time, laborious solutions, was outclassed by truly lean solutions: fast, economical, constantly improving and full of satisfaction for those who work.

S.R. (Fittings company)

It has been an intense, complete, technical, cultural and personal experience. It is difficult to express it with words, in a comprehensive manner. I have heard and seen important things, some "distant", sometimes difficult to understand to the end: the formality in the human relations on the edge of discomfort/embarrassment for those who are not used to it; the desire of a disable worker to pay taxes as a form of participation in the good of the community; the almost obsessive search for cleanliness... The time zone and jet lag have helped to isolate us from our daily life and concentrate on the experiences we were faced with, transmitting the sense of "depth" that we all experienced.

Japan Study Tour: Excellent work, well structured!

Japanese History and Culture at the beginning of the day (I found great added value in the morning inputs on Japanese history and culture and their relationships with the companies' management). Then, technical support from a consultant who accompanied us.

Debriefing at the end of the day.

Professional logistical support for traveling, meals and hotels: appreciated variety of restaurants and the typicality of the places visited.

A.R. (Textile company)

There he goes, early in the morning, before his employees and away from the eyes of his neighbours. He, the entrepreneur and company president, begins to touch his machines and understands that if they are clean they can be efficient and transmit the same feeling to their employees. If the machines are clean, they wear less and work better, last longer and remain effective and productive: the investment costs are compressed and the increase in production demand can be satisfied even if you buy used machines: you save 80%.

The entrepreneur as an example, the entrepreneur as inspiration!

Today he does the cleaning together with his managers, 30 minutes before the start of the working day: they share the same values; they do team building and they know their company, touching its muscles...

The tour days pass quickly: you do not have time to undo the suitcase that you already leave the next morning for a new destination. You visit a factory, an office, do a briefing and a de-briefing with a consultant/teacher from Italy that helps to personalize the experience you have just lived. You arrive in a new city, where the thoughtful Japanese guide, who always travels with you, has already arranged the logistics of the evening with zeal and dynamism (hotel, food and short, free tours of the city): impeccable results!

You land in Italy without realizing it, but you wake up immediately to the delivery of luggage: the Japanese efficiency is quite another thing. It does not matter. You know you can improve; go straight on and you feel richer in skills that you can apply in your company. You take a deep breath and dive into everyday life with a different awareness: now you know where the Lean approach, where the TPS can bring you.

S.V. (Logistics company)